

# Country Director, Indonesia

**JOB TYPE:** Full-time

**LOCATION:** Jakarta, Indonesia

**REPORTING TO :** Sr Director of Expansion, Noora Health

## WHO WE ARE

Noora Health's mission is to improve outcomes and strengthen health systems by equipping family caregivers with the skills they need to care for their loved ones through its flagship Care Companion Program (CCP). Founded in 2014, Noora Health turns hospital hallways and waiting rooms into classrooms by tapping into the most compassionate resources available for the patient's care: their own family.

With the support of seven state governments in India, Government of Bangladesh, and large private hospital systems, Noora Health has trained more than three million caregivers across more than 400 facilities. In a cohort of patients, the program reduced post-surgical cardiac complications by 71%, maternal complications by 12%, newborn complications by 16%, and newborn readmissions by 56%.

Noora Health was honored as a [TED 2022 Audacious Project Grantee](#) and recipient of the [2022 Skoll Foundation Award for Social Innovation](#). Featuring Edith Elliott and Shahed Alam, our Co-Founders and Co-CEOs, Noora Health's mission took the spotlight at [TED 2022](#) and was also featured in a [2022 Skoll video](#).

## Role Description

This role provides strategic leadership in setting up and overseeing Noora Health operations in Indonesia, including strategy development, program quality, innovation and impact, human resource management and talent development, financial and organization's assets stewardship, and administrative operations.

The Country Director is expected to demonstrate progress in achieving the goals set for the country. S/He will play the leading role in setting up and managing the program in Indonesia and continuously evolving them to suit the local needs and expectations of relevant stakeholders. S/he will function as the most senior representative of the Noora Health entity in Indonesia and is

accountable to ensure that its profile and reputation with stakeholders are strong and reflect organizational values. The Country Director is the medium connecting global priorities with country specific plans and will work in close consultation and coordination with regional and global teams to fulfill the duties/responsibilities of the position.

## **DUTIES/RESPONSIBILITIES**

As the Country Director for the Noora Health Indonesia Yayasan, you will be responsible for:

- a. Working closely with the Sr Director of Expansion in developing and executing a strategic plan that is relevant to the local context and aligned with global priorities
- b. Ensuring high quality implementation of the CCP through the Indonesian country team and in conjunction with various other global teams
- c. Building strategic partnerships with all levels of government health systems (national, provincial, district etc.) with the objective of seeing the CCP as a standard of care in healthcare facilities across the country
- d. Building strategic private sector (with NGOs and otherwise) partnerships in order to achieve the same objective as above
- e. Managing and developing senior and middle management staff, promoting a culture of innovation and effective talent management
- f. Strengthening the financial sustainability of the organization through resource development and effective budget administration
- g. Fostering innovation in programs and delivery models
- h. Building the organization's reputation and brand among government officials, peers, and influencers
- i. Managing financial, human, and physical resources and ensuring quality standards.
- j. Leading transformative initiatives and managing change in the country
- k. Compliance with statutory regulations related to yayasans in the country

## **The ideal candidate will**

- Be a Doctor / Specialist or a Ners/Sp. Kep./MARS/MKM or possess a health management or public health management degree
- Have a good understanding of the public health system and its challenges in Indonesia
- Have a good network in the world of public health in Indonesia
- Be able to travel considerably for project-related work to implementation sites. Travel may be for extended durations and at times internationally too
- Be fluent in professional (written and spoken) Indonesian and English
- Be proficient in MS Office and common computer applications
- Have least 12 years of relevant work experience
- Be an Indonesian citizen, able to live and work from Jakarta full-time
- Have experience working with, or collaborating with large NGOs and/or government institutions in Indonesia



## WHAT WE VALUE

At Noora Health, we value diversity, equity, and inclusion, and we understand the value of developing a team with different perspectives, educational backgrounds, and life experiences. We prioritize diversity within our team, and we welcome candidates from all gender identities, religious practices, sexual orientations, and abilities – among many others. We encourage people from all backgrounds to apply for positions at Noora Health.

## HOW TO APPLY

Email the following materials with the subject line: **Country Director - Indonesia** to **[nsahi@noorahealth.org](mailto:nsahi@noorahealth.org)**

- A one-page cover letter describing your interest in the position and relevant experience.
- An updated resume, including languages spoken and relevant experiences.