

CCP – Training Coordinator / Trainer

JOB TYPE: Full-time

LOCATION: Vanivilas Hospital, Bengaluru

PROJECT CONTRACT PERIOD: 1 year

WORK HOURS : 8 hours daily, 6 days a week

CTC : 25,000 – 30,000 INR + Travel Allowance (when applicable)

WHO WE ARE

Noora Health's mission is to improve outcomes and strengthen health systems by equipping family caregivers with the skills they need to care for their loved ones. Founded in 2014, Noora Health turns hospital hallways and waiting rooms into classrooms by tapping into the most compassionate resources available for the patient's care: their own family.

With the support of six state governments in India, the Government of Bangladesh, and large private hospital systems, Noora Health has trained more than two million caregivers across 329 facilities. In a cohort of patients, the program reduced post-surgical cardiac complications by 71%, maternal complications by 12%, newborn complications by 16%, and newborn readmissions by 56%.

Noora Health was honored as a [TED 2022 Audacious Project Grantee](#) and recipient of the [2022 Skoll Foundation Award for Social Innovation](#). Featuring Edith Elliott and Shahed Alam, our Co-Founders and Co-CEOs, Noora Health's mission took the spotlight at [TED 2022](#) and was also featured in a [2022 Skoll video](#).

WHAT YOU WILL DO

ABOUT CARE COMPANION PROGRAM : The Care Companion Program is an in-hospital program that repositions the family member as a critical component of taking care of the patient. The program was developed by innovators from Stanford University and since 2013 it has touched the lives of more than 800,000 families through 150+ hospitals in India. In partnership with several state governments and

Unicef, Yosaid is expanding the CCP program to district hospitals in Karnataka, Telangana & Andhra Pradesh.

CCP Training coordinator cum dedicated trainer visits the partner hospitals to run the CCP sessions and coordinates with nurses to conduct CCP sessions by arranging things, collecting attendance and by safekeeping of the CCP tools. He/she also helps the organization by talking to mothers/patients and their families to understand the impact of the program.

- Visit the hospital on a daily basis
- Runs the CCP sessions and helps the nurses to conduct CCP session few other wards
- Arrange the tools required for the CCP session, make seating arrangements for the mothers/patients and families
- Help the nurses in demonstration and any other activities during the session
- Deliver training to families
- Collect the attendance and share with Yos Aid team after the session
- Keep the CCP tools safe and back in the designated area after the session
- Talk to the mothers and family members to understand the impact of the program as per the questionnaire given
- Participate in team meetings
- Update to the team about the day-to-day activities and progresses
- coordinate with Hospital Staff like NS, Senior staffs and Doctors

WHAT WE ARE LOOKING FOR

- GNM / BSW / MSW freshers to 1 year experience
- Fluency in speaking/reading and writing Kannada is a must
- Spoken English proficiency is an added advantage
- Basic computer skills- MS office, Email, Google drive
- Good communication skills required for teamwork
- Must have a smartphone and knows to use it well
- Work in a team with highly motivated, caring people trying to improve people's lives
- Experience in the healthcare field, increased medical knowledge and coordination skills
- Improved self-confidence and teamwork

WHAT WE VALUE

At Noora Health, we value diversity, equity, and inclusion, and we understand the value of developing a team with different perspectives, educational backgrounds, and life experiences. We prioritize diversity within our team, and we welcome candidates from all gender identities, castes,



religious practices, sexual orientations, and abilities – among many others. We encourage people from all backgrounds to apply for positions at Noora Health.

HOW TO APPLY

Email the following materials with the subject line **CCP - Training Coordinator / Trainer** to **people@noorahealth.org**:

- A one-page cover letter describing your interest in the position and background.
- An updated resume, including languages spoken and relevant experiences.